

# OKLAHOMA DEPARTMENT OF COMMERCE CDBG-DR INTERNAL AUDIT REPORT – DECEMBER 31, 2018

January 28, 2019

Brent Kisling, Executive Director Oklahoma Department of Commerce 900 N. Stiles Ave Oklahoma City, OK 73104

Mr. Kisling:

We are pleased to provide the attached Internal Audit Report for the period October 1, 2018 through December 31, 2018 with respect to the Housing and Urban Development (HUD) Community Development Block Grant - Disaster Recovery (CDBG-DR) program funding the Oklahoma Department of Commerce (ODOC) received.

Our services were performed in accordance with the Statement on Standards for Consulting Services issued by the American Institute of Certified Public Accountants (AICPA). However, our services did not constitute an engagement to provide audit, compilation, review, or attestation services as described in the pronouncements on professional standards issued by the AICPA, and, therefore, we will not express an opinion or other form of assurance with respect to our services.

In addition, our services did not constitute an examination or compilation of prospective financial information in accordance with standards established by the AICPA. We did not provide any assurance regarding the outcome of any future audit or regulatory examination or other regulatory action; nor did we provide any legal advice regarding our services; the responsibility for all regulatory and legal issues with respect to these matters resides with ODOC. It is further understood that ODOC is responsible for, among other things, identifying and ensuring compliance with laws and regulations applicable to ODOC's financial statement activities.

This report is intended solely for the information and use of ODOC and is not intended to be, and should not be, used by any other party, with the exception of oversight agencies for the performance of their oversight responsibilities.

The accompanying pages of our report include an executive summary as well as detailed observations, recommendations, and management's responses. Although we have included management's responses to our findings and recommendations, we take no responsibility for their sufficiency or the effective implementation of any corrective action. We appreciate the cooperation received from management and staff of ODOC during the performance of this internal audit.

Sincerely,

Arledge & Associates, P.C.

Aledge + Associates, P.C.

## **Scope and Objectives of Our Services**

The areas of focus for this internal audit included:

- Program policies and procedures
- Review and follow-up on September 30, 2018 quarterly internal audit report
- CDBG-DR expenditures
- Subrecipient monitoring
- Review of HUD communications

In order to evaluate the internal controls in relation to CDBG-DR requirements, the following were reviewed along with the procedures noted below:

- CDBG-DR Action Plan (including revisions)
- Prior CDBG-DR Quarterly Reports
- CDBG-DR Monitoring Handbook
- OK CDBG-DR Policy and Procedure Manual Updated June 07, 2018
- CDBG-DR Monitoring Document
- DR Contracts to be Monitored
- Previous Internal Audit Reports

The objectives of our services were to obtain information and review selected accounting records as applicable to determine whether any recommendations are warranted regarding the design and the effectiveness of established internal control policies and procedures.

# **Program Policies and Procedures**

### **Procedures Performed:**

To accomplish the stated objectives, we performed the following procedures:

- Conducted interviews with appropriate management and personnel to gain an understanding of the internal controls and processes surrounding the CDBG-DR program, focusing on any control or processes that have changes from September 30, 2018 through the date of this report.
- Obtained and reviewed policy and procedure manuals and documents as noted in the Scope and Objectives section above, noting whether they appeared to set out appropriate policies and procedures in relation to HUD CDBG-DR and State of Oklahoma guidelines.
- Reviewed the ODOC CDBG-DR website <a href="https://okcommerce.gov/about/reports-planning-documents/cdbg-disaster-recovery/">https://okcommerce.gov/about/reports-planning-documents/cdbg-disaster-recovery/</a> to determine that policy and procedure documents are posted to the website for public transparency.
- Obtained and reviewed the HUD Monitoring Review Report dated September 28, 2018.

### **Findings:**

Based on our discussions with key ODOC CDBG-DR personnel, review of policy and procedure documents as listed above, review of ODOC CDBG-DR website and review of the September 28, 2018 HUD Monitoring Review Report, it appears as though ODOC has proper internal control policies and procedures in place related to the CDBG-DR program. It is further noted that ODOC appears to be properly posting their policy and procedure documents to a website open to the public to meet the transparency requirements.

## **Recommendations:**

We have no recommendations at this time.

# Review and Follow-up on September 30, 2018 Quarterly Internal Audit Report

## **Procedures Performed:**

To accomplish the stated objectives, we performed the following procedures:

- Obtained and reviewed September 30, 2018 Quarterly Internal Audit Report noting the following open issues and/or recommendations:
  - ODOC is waiting on HUD to provide information related to the return of interest to HUD that subrecipients have earned.
  - o ODOC is waiting on HUD to provide revised spreadsheets that reflect all the voucher adjustments.
  - o ODOC should continue to review the progress of Deloitte & Touche's monitoring activities.
  - o ODOC should continue to work towards the resolution of items noted within the HUD Monitoring Review Report dated September 28, 2018.
- Discussed with key personnel and reviewed applicable support for the above noted open issues and/or recommendations.

## **Findings:**

- Based on our procedures performed, as of the date of this report, ODOC was still awaiting information and support from HUD in relation to return of interest and voucher adjustments.
- As it relates to subrecipient monitoring, see separate Subrecipient Monitoring section noted below.
- As it relates to the HUD Monitoring Review Report dated September 28, 2018, see separate HUD Communications Section noted below.

### **Recommendations:**

We recommend that ODOC continue to communicate with HUD in relation to the return of interest and voucher adjustment spreadsheets to determine the appropriate action(s) necessary to address and resolve these open items.

# **CDBG-DR Expenditures**

## **Procedures Performed:**

To accomplish the stated objectives, we performed the following procedures:

- Obtained and reviewed policies and procedures related to expenditures/procurement.
- Discussed expenditures with key ODOC CDBG-DR personnel.
- Utilized OKGrants system to review a sample of expenditures.

#### **Findings:**

• All expenditures tested appear to be appropriately supported and in compliance with the applicable policies and procedures as understood through our procedures performed as noted above.

## **Recommendations:**

We have no recommendations at this time.

# **Subrecipient Monitoring**

## **Procedures Performed:**

To accomplish the stated objectives, we performed the following procedures:

- Obtained and reviewed policies and procedures related to subrecipient monitoring.
- Discussed monitoring policies and procedures with key ODOC CDBG-DR personnel.
- Reviewed monitoring and compliance service agreements with Deloitte & Touche, LLP.
- Reviewed communications between Deloitte & Touche, LLP and ODOC.
- Reviewed CDBG-DR Monitoring Status Reports from September 30, 2018 through the date of this internal audit report.

## **Findings:**

Through the procedures noted above, we identified an open finding from HUD related to the monitoring of subrecipients. This open finding is discussed further in the HUD Communications section below. As noted in the September 30, 2018 internal audit report, it was noted that ODOC had contracted with Deloitte & Touche, LLP to help aid in meeting the CDBG-DR monitoring requirements. We noted that as of the date of this report, all projects have had monitoring visits performed by Deloitte & Touche, LLP as noted on the January 11, 2019 monitoring project status report. We further noted in discussions with ODOC personnel that one site, representing two projects has been through the entire monitoring process. This site was the City of Drumright and related to sub-grant project numbers 74 and 107. As such we requested and obtained all supporting documentation related to the monitoring of the City of Drumright in order to determine that they appeared to be in line with the contract between ODOC and Deloitte & Touche, LLP as well as appeared to be meeting HUD requirements for subrecipient monitoring. The following documents were reviewed as part of this internal audit review:

- ODOC introduction to Deloitte & Touche LLP letter sent to City of Drumright
- Sub-Recipient Monitoring Checklist for project #74
- Sub-Recipient Monitoring Checklist for project #107
- Monitoring Visit Letter sent to City of Drumright to determine best date to perform site visit
- Deloitte & Touche, LLP signed monitoring report related to project #74 and #107
- ODOC letter to City of Drumright related to the Deloitte & Touche, LLP monitoring report requesting response related to observed findings and recommendations
- Signed response letter from City of Drumright

Per our review of the above noted documents, subrecipient monitoring appears to be in line with the requirements as outlined by the contract between ODOC and Deloitte & Touche, LLP as well as progressing towards meeting the resolution of the open finding from HUD's January 2017 Monitoring Report within the timelines as established within the contract between ODOC and Deloitte & Touche, LLP.

## **Recommendations:**

We recommend that ODOC continue to review the progress of Deloitte & Touche's monitoring activities to verify that timelines are being adhered to and that the requested processes, procedures, and checklists are being followed. We recommend that as Deloitte & Touche, LLP continues to provide ODOC with any findings identified or letters of corrective actions needed, that ODOC address the issues timely with their subrecipients.

## **HUD Communications**

## **Procedures Performed:**

To accomplish the stated objectives, we performed the following procedures:

- Obtained and reviewed the HUD Monitoring Review Report dated September 28, 2018.
- Obtained and reviewed ODOC's response to the HUD Monitoring Report.
- Obtained and reviewed ODOC's communications with HUD since prior quarterly report as deemed appropriate.

### **Findings:**

During our review of the HUD Monitoring Review Report dated September 28, 2018, we noted four findings and one concern presented by HUD. These were stated in the report as:

- Finding #1: Internal Audit. The State has not provided for an internal audit function as required by the March 5, 2013, *Federal Register* Notice.
- Finding #2: Grant expenditures are not properly allocated within the grant's DRGR Action Plan.
- Finding #3: Grant funds are not properly categorized within the DRGR Action Plan.
- Finding #4: Not all required contract provisions regarding procurements are provided.
- Concern #1: Grantee has not met the QPR submission deadline for the past two quarters.
- Open Finding from January 2017 HUD Monitoring Report: Subrecipient oversight function is inadequate.

The HUD Monitoring Review Report dated September 28, 2018 related to HUD's monitoring visit May 21-25, 2018.

Our internal audit noted the following related to the above matters:

- As it relates to Finding #1, ODOC has procured the services of an external accounting firm, Arledge & Associates, P.C. to perform the internal audit function for the CDBG-DR program. Internal audit procedures are being performed on a quarterly basis. The internal audit and any related recommendations are being issued in report format and communicated directly to the Executive Director and Secretary of Commerce and Tourism. Pending any further communication from HUD, this is expected to resolve Finding #1.
- As it relates to Finding #2, we obtained the letter from ODOC, dated January 25, 2019, as sent to Ms. Celeste L. Washington, CPD Specialist with HUD related to their progress on Finding #2. Per review of the correspondence, it was noted that ODOC is still working towards finalizing the necessary corrections within the OK-Grants system as well as the DRGR system related to this finding. These are to be updated and reflected within the Quarter Report ending March 31, 2019.
- As it relates to Finding #3, we obtained the letter from ODOC, dated January 25, 2019, as sent to Ms. Celeste L. Washington, CPD Specialist with HUD related to their progress on Finding #3. Per review of the correspondence and discussions with key ODOC personnel, it was noted that it appears ODOC has fully implemented their corrective action plan related to this finding. ODOC appears to have appropriately reclassified items previously listed as Administration under "Activity Type" in the DRGR system and have formally associated those in the DRGR system to match their respective project activities. Pending any further communication from HUD, this is expected to resolve Finding #3.

- As it relates to Finding #4, ODOC has worked with Deloitte & Touche, LLP and there is a new fully
  executed Addendum 2 to the contract addressing this finding. This addendum has also been uploaded on
  the ODOC CDBG-DR website. Pending any further communication from HUD, this should resolve
  Finding #4.
- As it relates to Concern #1, it is noted that as of this report that the 2018 3<sup>rd</sup> Quarter Progress Report submission has been delayed. In review of communications between ODOC and HUD as well as per discussions with key ODOC personnel, it is noted that there appears to be three main reasons for this delay. First, there was a change in the HUD Headquarters Representative to the State's DR program (Celeste Washington replaced former HUD HQ Representative Clark Williams). Second, as ODOC is working with HUD on a few Action Plan related items, the quarterly report cannot be closed out and submitted while the Action Plan is open. It is noted that we reviewed correspondence between ODOC and HUD related to both the change in representative as well as open action plan, noting that HUD appears to be fully aware of the delay and cooperating with ODOC in delaying the submission until the Action Plan is fully completed and closed out. It is finally noted that in discussion with ODOC personnel that this delay has also been extended due to the Federal Government shutdown that lasted from December 22, 2018 until January 25, 2019 during which communications with HUD were unable to occur as HUD employees were furloughed.
- As it relates to the open finding from the January 2017 HUD Monitoring report, as noted above, ODOC solicited bids from entities in order to provide monitoring and compliance services related specifically to the CDBG-DR program. ODOC has procured the services of Deloitte & Touche, LLP in order to perform these. It is noted that as of the date of this report all site visits appear to have been completed. As noted above in the Subrecipient Monitoring section above, one program site has gone through the full process of monitoring through to providing responses to the findings/recommendations noted through the monitoring process. ODOC is continuing to work with Deloitte & Touche as well as with the subrecipients to work towards compliance with HUD requirements.

### **Recommendation:**

We recommend the following:

- In relation to Findings #2, we recommend that ODOC continue to maintain communications with the appropriate HUD representatives to continue to resolve these findings within the requested deadline of January 25, 2019.
- In relation to Concern #1, we recommend that continue to follow-up with HUD to resolve the open Action Plan items in order to submit the 2018 3<sup>rd</sup> Quarter Progress Report and to continue to work with HUD in order to submit future Quarterly Progress Reports within the required time limits.
- In relation to the open finding from the January 2017 HUD Monitoring report, we recommend that ODOC continue to work with Deloitte & Touche, LLP and subrecipients to meet HUD requirements for subrecipient monitoring.







February 1, 2019

Brent Kisling, Executive Director Oklahoma Department of Commerce 900 N. Stiles Oklahoma City, OK 73014

Dear Director Kisling:

The CDBG-DR staff in ODOC Community Development Services (ODOC/CDS) has reviewed the Internal Audit Report prepared by Arledge & Associates, P.C. for the quarter ending December 31, 2018.

ODOC/CDS concurs with the recommendations offered in the report and will continue to work with HUD to address and resolve any remaining issues.

Please let me know if you have any questions.

Sincerely,

Marshall Vogts

Cc: Stacie Willis

Celeste Washington

Markell I. Voot

Earl Cook